

We would like to inform you of the results of the questionnaire conducted on the use of the Hiro Community Development Center. The results of the 2023 survey on the use of the Hiro Community Development Center are as follows (conducted in December 2023).

Thank you for your cooperation in the survey. Based on the results of the survey, all staff members will work on improving our services as follows.

Director of the Hiro Community Development Center, *Tsukasa Hosokawa*.

Number of collected questionnaires: 492.

1. Results of the questionnaire on the Hiro Community Development Center (overall)

Question 1 [Gender]: 86% of users are female.

Question 2 [Age]: 63% are over 70 years old.

Question 3 [Frequency of use]: 97% use it often or occasionally.

Question 4 [Purpose of use]: 83% use it for courses and circle activities.

Question 5 [Satisfaction]: 85% are satisfied or somewhat satisfied.

Question 6 [Reception Counter service]: 75% are good, 20% are normal.

Question 7 [Utilization of learning outcomes]: 22% have already utilized them,

54% will utilize them if there is an opportunity.

Question 8 [Future]: 28% want to improve courses,

21% want to create self-organized circles, and

16% want to hold lectures.

[Requests] (excerpt)

○ **Facility Management...**

*The light bulbs are out in room 702. The acoustics are not very good.

*I want the blinds in room 701 fixed that light does not enter.

→ We will work on what we can do in cooperation with the city department.

○ **About Courses...**

*Even if the number of participants is small, I want the course to continue.

→ The minimum number of participants for courses is 6 for short-term courses and 8 for regular courses. Please ask for more participants than the number of people required.

○ **Piano Rental...**

*I want to borrow a piano by the hour.

→ You can use the piano freely if you borrow the room where it is installed. Please consult us.

※ We received many opinions. We will respond promptly to what we can handle at our center.

2. Based on the results and free opinions, we would like to work on the following at Hiro Community Development Center:

○ We will hold courses that you can enjoy participating in.

○ While listening to the voices of users, we will strive for appropriate operation.